



OFFICE OF THE FINANCIAL ADVISOR & CHIEF ACCOUNTS OFFICER,
PAKISTAN RAILWAYS HEADQUARTERS OFFICE, LAHORE.

No. 7-PEN/HQ/WMS/2015-2017 Pt-I

Dated: 13 September, 2018.

The Director/Public Relations,
Pakistan Railways H.Q.,
Lahore.

Subject: FOCAL PERSON DESIGNATED ON THE ADVICE OF
FEDERAL OMBUDSMAN FOR REDRESSAL OF PUBLIC
COMPLAINTS AND PENSION MATTERS OF FEDERAL
GOVERNMENT EMPLOYEES

(i) **Appointment of Focal Persons.**

Focal Persons (BS-20) have been nominated from Ministry of Railways.

- i- Chief Finance & Accounts Officer (051-9201995)
- ii- Director / Establishment (051-9203068)

a. Information has been uploaded on Ministry of Railways website along with contact numbers.

b. Focal persons (BS-20) have been nominated from Pakistan Railways Headquarters Office.

- i- Chief Personnel Officer (042-99201671)
- ii- Financial Advisor & Chief Accounts Officer/PR (042-99201782)
- iii- Mr. Sultan Sikandar, Accounts Officer/Pension, P.R H.Q (0300-4069274)

c. In all Divisional field offices concerned DAOs/DPOs are nominated as Focal Persons.


(ii) Establishment of pensioners Cell and issue of Template.

Pakistan Railways is a self-Accounting entity and deals independent of AGPR in pension cases.

All divisional/field offices of Pakistan Railways already have the setup of an independent pensioner's cell to deal with the issues of pensioners within one month.

A special welfare cell for death cases under the supervision of deputy chief Personnel Office-II has been set up comprising the following officer/officials:-

Mr. Imran Mashaal, SPO-II	0333-9629621
Mr. Muhammad Ashraf, APO-I	0346-4568183
Mr. ALLAH Baksh, SWLI, HQ	0333-4023551
Mr. Naseem uddin, WLI, HQ	0300-4694647


P.A. & C.A.O.,
Pakistan Railways
Headquarters Office,
Lahore.

13/09/16